



2018 Community Care
Case Managers' Conference

Case Management Working effectively in the future

Monday 10 September 2018

Jasper Hotel ~ 489 Elizabeth Street Melbourne

2018

Community Care Case Managers' Conference

Case Management — working effectively in the future

A message from the Organising Committee

Why “Case Management – working effectively in the future”?

2018 sees the transition phase continuing for a wide range of Home Care programs and the roll out of the NDIS. With this also looms the continuing discussion of the role of case management in the new community care world. The Conference organisers have worked to develop a program that looks to the future with changing roles and an increasing use of innovation to achieve best outcomes.

Our conference program commences with a ‘back to the future’ conversation with a previous guest to hear a little of his and his family’s journey with NDIS. This conversation will include the carer’s view of the challenges of ‘at home’ care.

Taking a positive position for the future the organisers have developed a good breadth of topical presentations for case managers to select from. In an era of societal change, medical science advances and rapid technological growth the conference offers the opportunity to broaden understandings of LGBTI, health literacy and the digital world. These should arm case managers well in this uncertain environment. We hear in closing from a parent/carer/advocate how resilience and motivation can assist us to achieve our own goals.

The organisers are confident Case Managers who attend will not be disappointed.

Who should attend?

All case managers, care coordinators, team leaders, program managers, policy officers and senior managers involved in the community care sector.

If you are a Case Manager in the Community Care sector then you won’t want to miss this Community Care Conference.

Cancellations & Refunds

All cancellations must be advised in writing. Cancellations received prior to 1 September will incur a \$100 cancellation fee and the balance will be refunded.

Cancellations received on or after 1 September will not be eligible for a refund, but the registration can be transferred to another person upon notification to the Conference Office prior to the commencement of the conference.

All registrations are not transferable once the conference has commenced.

Early Bird Registration

Early Bird Registration fee is available for registrations received by 1 September 2018. All registrations must be completed on-line. To register visit www.cccmc.com.au/register

Online registration provides the option to register and pay later or to pay when registering by credit card.

On completion of the registration you will be emailed either a Tax Invoice (for later payment) or a receipt if you pay by Credit Card.

Privacy

In registering for this event relevant details may be incorporated into a delegate list for the benefit of all delegates and maybe made available to parties directly related to this event, including the Victorian Linkages Programs Network, the Conference Organising Committee and the Conference Secretariat, NFP Management Services.

Disclaimer

The conference organisers reserve the right to make alterations to the program as circumstances may require. All information provided is true and correct at the time of circulation.

The Conference Organising Committee and the Conference Managers will not accept liability for the damages of any nature sustained by participants or their accompanying persons or loss or damage to their personal property as a result of the Community Care Case Managers Conference.

Further Information

Conference Secretariat
Community Care Case Managers Conference
PO Box 102 Mitcham Vic 3132
Email: conference@cccmc.com.au
Website: www.cccmc.com.au
T: 0449 811 304

Register online — www.cccmc.com.au/register

2018

Community Care Case Managers' Conference

Case Management Working effectively in the future

Monday 10 September 2018

9.00am REGISTRATION: Arrival Refreshments

9.15am **SESSION ONE** — WELCOME

9.30am *Why we do what we do?* — Chad & Wendy Graham, Loretta Martin.
Chad first visited the 2016 Community Care Case Managers Conference. At that time Chad had just completed his initial NDIS plan. He returns to speak about his NDIS experience over the past 2 years. Chad's mother Wendy will also share a few thoughts and we will also hear from Loretta Martin about her journey as a carer.

10.15am *Increasing Choice reforms update.*
Australian Government Department of Health, Victorian Office.

10.45am MORNING TEA

11.15am **SESSION TWO**
Resources for the interface between NDIS and Health.
A presentation and discussion on the NDIS and Health Interface Project in the Barwon Region. This was a partnership project between Deakin University Geelong, Barwon Health and G21. A final report and a toolkit of resources was developed in 2017 which is now available for the health and community care settings.
— Kathy Day, General Manager People and Community Support, Grampians Community Health. (previously, Project Officer of NDIS and Health Interface Project 2016-17)

11.45am *The needs and experiences of LGBTI people when accessing aged care services.*
— Brenda Appleton, Transgender Victoria

12.30 LUNCH

1.15pm **SESSION THREE** — Choose *one* of three concurrent sessions
1A Health literacy — it's all just jargon to me
The health system places an enormous burden on people to understand information, and people often go away from healthcare appointments not really knowing what they need to do. Health literacy is about the way that people find, understand and use information. This presentation talks about the importance of health literacy, and discusses ways in which you can support others to understand and use information for better health outcomes.
— Dr Alison Beauchamp, Senior Research Fellow, Melbourne Medical School, The University of Melbourne
OR
1B Good record keeping: do's and don'ts and why does it matter?
Keeping good records is always a challenge. However good client records are critical to not only meeting your legal responsibilities but also to dealing with complaints and claims. Anita will take you through the "do's and don'ts" of record keeping and why it is so important to keep good records."
— Anita Courtney, Principal, Russell Kennedy Lawyers
OR
1C Dementia Australia consultants will provide delegates a hands-on introduction to the 'Enabling Edie workshops' & other learning technologies.
— Dementia Australia

2.00pm Repeat of all the options in Session Three
1D Health literacy — it's all just jargon to me
or
1E Good record keeping: do's and don'ts and why does it matter?
or
1F Dementia Australia —providing a hands on introduction

2018

Community Care Case Managers' Conference Case Management Working effectively in the future

2.45pm AFTERNOON TEA

3.15pm **SESSION FOUR**

Living with Artificial Intelligence

Can A.I. change the well-being of our elderly community? Human in the loop A.I. is the only thing which will work in these circumstances.

— Professor Kon Mouzakis, Director of the Deakin Software and Technology Innovation Lab (DSTIL)
Deakin University

4.00pm

Resilience

Stephen Morgan – entrepreneur / advocate / parent / carer!

4.45pm

CLOSE

More about the speakers

www.cccmc.com.au/speakers

Cost

Full day Registration

- | | |
|--|-----------|
| <input type="checkbox"/> Early Bird fee (register by 1 September) | \$ 302.50 |
| <input type="checkbox"/> Standard fee (register from 1 September) | \$ 324.50 |

Half day Registration

- | | |
|--|-----------|
| <input type="checkbox"/> Early Bird fee (register by 1 September) | \$ 151.25 |
| <input type="checkbox"/> Standard fee (register from 1 September) | \$ 162.25 |

Single session registration is not available.

All prices inclusive of GST

Register online

www.cccmc.com.au/register